

Concentrated Stone & Tile Cleaner

Problem Solving Guide

Problem: If the product problem you are experiencing is not covered by the guide then it is most likely something that is job specific. Therefore please contact Aqua Mix directly for more detailed advice and information.

Solutions: The solutions described are not necessarily the only way to solve the specific problem. However they are based on giving you the most efficient and direct solution without resorting to more complex solutions that may require a professional. If the solutions outlined do not solve the problem it is most likely job specific. Therefore please contact Aqua Mix directly for more detailed advice and information.

Note: Please read the full product label before using any product and observe the Test Area instruction noted on all labels.

Problem	Reason	Solution
Surface is sticky, shows marks (foot/hand prints) and a residue is visible.	<ul style="list-style-type: none">• The product has been mixed too concentrated.	<ul style="list-style-type: none">• Use Aqua Mix Heavy-Duty Tile & Grout Cleaner to remove residue.• Mix more cleaning solution making sure not to mix stronger than the recommended ratio. Mop surface and rinse several times with clean water.• Revert to normal procedure and mixing ratio for future cleaning.
Does not clean.	<ul style="list-style-type: none">• Not the appropriate cleaner for the intended contaminant.	<ul style="list-style-type: none">• Look at Aqua Mix product literature to research correct cleaner.